Law enforcement officials, victim advocates and crime victims alike offer high marks for the nation’s leading automated victim notification solution. Known in most states as VINE® (Victim Information and Notification Everyday), the service allows crime victims to learn the custody or court status of an offender, 24 hours a day, seven days a week — by telephone, e-mail, or the Internet.
What is VINE?

VINE is a service through which victims of crime can use the telephone or Internet to search for information regarding their offender’s custody status and register to receive telephone and email notification whenever that status changes.
Why Is It Important?

Yeah ... Why is it important?

...But! What are the obstacles?
Crime Victims’ Ten Core Rights

1. To be treated with dignity and respect.
2. To notification and information.
3. To be present.
4. To be heard.
5. To reasonable protection.
6. To restitution.
7. To information and referral.
8. To apply for victim compensation (in violent crime cases).
9. To speedy proceedings.
10. To special rights and protections.

Karen Carroll was raped at knifepoint by her then-estranged husband after she took out an order of protection.
VINE is:

- Available
- Anonymous
- Accessible
- Free
- Monitored

24X7X365
In multiple languages

Increase Usage
Where is VINE?

VINE is currently in 46 states and 40 DOCs
Just The Facts!

- Data is collected every **15** minutes.

- Calls for notification are made every **30** minutes until answered, then every **2 hours** until confirmed.

- This happens for **24** hours.

- Notification calls are made until confirmation is completed when the correct **PIN** code is entered.
Data Collection

Is It Accurate?

The role of booking is very important!

WHY...

- Helps serve basic victims rights and the justice system
- Correctly communicates with victims and survivors
- Provides a direct and ethical service to the community
Data Collection

Is It Accurate?

The role of booking is very important!

HOW...

- Enter Correct Info
  - Spelling, Birthdates, etc
- Use Correct Codes
  - OID (Offender ID Number)
  - Transfers vs. Out of custody
- Use Current Photos
Which is the Most Recent?

January 2, 2009
August 18, 2009
February 9, 2010
How does Florida VINE work?

Victims learn about Florida VINE from:

- Victims Advocates
- Law Enforcement
- The Media
- Public Education Campaigns
How does Florida VINE work?

Victims access Florida VINE:
- Lookup Information
- Via Telephone
- Via the Internet
- Via live VINE Operators
How does Florida VINE work?

Victims register to be notified by:

- Telephone
- Email
- TTY
- Letter
How does Florida VINE work?

A change in the offender’s custody status occurs, initiating notification.
How does Florida VINE work?

Notification Occurs:

- 24/7/365
- Telephone, TTY, Email or Letter
- Receipt of telephone messages confirmed with personal PIN
I work in the jail and this service has provided the ability to give victims a reliable method of notification. When we relied solely on departmental notifications it seriously increased the possibility of liability for a missed or untimely notification. Just keeping a record of the victim’s contact information was a nightmare! I believe the service [VINE] provides is a benefit victims can depend on.

Benton County, WA
Accessing Florida VINE

Florida Statewide VINE

1-877-VINE-4-FL
(1-877-846-3435)

www.VINELink.com

A copy of the guide is included in your Training and Resource Guide.

www.VINELink.com
Who benefits from using VINE?

<table>
<thead>
<tr>
<th>Victims</th>
<th>Criminal Justice</th>
<th>Service Providers</th>
<th>Public</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety</td>
<td>Safety</td>
<td>Safety</td>
<td>Safety</td>
</tr>
<tr>
<td>Peace of Mind</td>
<td>Information</td>
<td>Information</td>
<td>Information</td>
</tr>
<tr>
<td>Planning</td>
<td>Investigation</td>
<td>Knowledge</td>
<td>Time savings</td>
</tr>
<tr>
<td>Information</td>
<td>Tracking</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Knowledge</td>
<td>Good PR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Empowerment</td>
<td>Staffing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Involved</td>
<td></td>
<td></td>
<td>Who?</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Family</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Friends</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Neighbors</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Businesses</td>
</tr>
</tbody>
</table>

Increase Usage
“I wish I could articulate to you how afraid I was of John. I know that should he get out of prison, he will find me and kill me. I have NO DOUBT in my mind. However, I feel that I can put my safety in your system and you won’t let me down. Thank you for the secure feeling I’ve not had for six years. And that feeling is...priceless!”

Mildred Muhammad
Creating Community Awareness

- Add your state’s VINE toll-free number to your agency’s materials
- Distribute print materials
- Train your staff
- Link to www.VINELink.com from your agency’s website
- Remember special events
- Contact the media
Contacts

Florida Statewide VINE
(1-877-846-3435)

Gilbert D. Barnes, Administrator
Florida Department of Corrections
Victim Services
Office Phone: 850-488-9166
barnes.gilbert@mail.dc.state.fl.us
Learn More about Appriss

- Visit [www.appriss.com](http://www.appriss.com) to access our social media pages.
- Learn about Appriss tools and how they are being used across the country to improve victims services.