

January 3, 2008

Ms. Melody Flores
Warden
Baker Correctional Institution
20706 U.S. Highway 90 West
Sanderson, FL 32087

Dear Warden Flores,

Rarely are the professionals who are charged with the 'Care, Custody and Control' of convicted felons commended by the public for the good job they perform. I hope this letter, in some small way, corrects that and lets you know you are appreciated.

In mid December 2007 I contacted your office in reference to my son, [REDACTED], who is currently an inmate at Baker Work Camp. My family and I had questions concerning a disciplinary report that my son [REDACTED] received. We felt it warranted further review. Initially, I spoke to a Ms. Moore, who was very cordial, and she advised that she would pass along my concern to you and that someone from your staff would contact me. Shortly thereafter, I received a call from Assistant Warden Arline who listened to my concerns and assured me he would investigate the matter and get back to me with his findings. Assistant Warden Arline did review the situation in a fair, intelligent and impartial manner, and he corrected it. He then called and advised me of this. He was a consummate gentleman throughout my dealings with him, and represented the Department of Corrections impeccably. You should be proud of him.

Warden, it is reassuring to know that you and your staff conduct the business of the Florida Department of Corrections in such a prompt, compassionate and professional manner. You are a credit to your profession.

On behalf of my son, [REDACTED], my family and I, thank you so very much.

[REDACTED]
[REDACTED]
[REDACTED]